

Waste Water Smart Water Solutions



Our Care Plans

We offer two different Care Plans to suit every budget and system. Simply choose the plan that's best for you and relax with our easy Direct Debit payment scheme. **Plans start from £10.50**

Why do you need to empty or service your sewage system?

The Environment Agency rules state that all small, residential, sewage systems should be emptied every 12 months, and that sewage treatment plants should be maintained regularly. **But why is this important?**

Regular emptying and servicing ensures that:

- Your sewage system works at optimum efficiency - reducing bad smells
- Your system is less likely to fail - reducing costly repairs or replacements
- Your drainage field is maintained for longer - preserving your garden landscaping
- You protect your local waterways from harmful pollution

Our highly experienced service engineers work with all kinds of makes and models of sewage treatment plant. They hold a large stock of parts on their vans and can offer sound advice on how to keep your system treating effectively.

Our Empty Plans

If you have a septic tank, you won't need a service on your system, just an annual empty. **Our Empty Plan starts from only £10.50 a month.**

Our experienced and licensed tanker drivers will come and empty your system as long as there is adequate access, you don't have to be in when we call. We'll empty up to 1,000 gallons as part of our standard package. For details of what is included in our Empty Plan refer to our table page 3.

Our Care Plans

If you have a sewage treatment plant then you need to make sure that it is properly serviced, as well as emptied.

Our empty care plan is suited to sewage treatment plants. Our engineers will undertake a full service of your treatment system in accordance with the manufacturer and Environment Agency Guidelines. **Our Care Plans starts at £20.00**

The last thing you want to think about is wastewater, that's why we've created the Owls Hall Care Plans. We'll take care of your whole sewage treatment system. From emptying septic tanks to servicing and repairing sewage treatment plants, we've got it covered - giving you peace of mind.

Which plan is right for me?

Plan Features	Empty	Care Plans
Annual empty (desludge) of septic tank or sewage treatment plant (option for 6 monthly empty if required)	✓	✓
Alerts for when your empty/service is due	✓	✓
Visual inspection to ensure that there are no obvious faults	✓	✓
Advice on serving and maintaining the system	✓	✓
10% discount on any parts required	✓	✓
5% discount on labour charges	✗	✓
5% discount on callout charges	✗	✓
Safe disposal of all effluent by our registered waste carriers	✓	✓
Monthly Direct Debit payments	✓	✓
A full service of the sewage treatment system in accordance with the manufacturers and EA guidelines	✗	✓
24 hour call handling	✓	✓
Available for all major makes of sewage system	✓	✓
Inspection of the tank and cover	✗	✓
Alarm and electrical wiring check	✗	✓
Assessment of the treatment zone and internal parts	✗	✓
Checks on the performance of the treatment, including the quality of the discharge and the correct working of the drainage field	✗	✓
Rinse down and clean	✗	✓

Our plans are competitively priced, offering you excellent value as well as peace of mind that your system will be looked after properly.

Did you know?

We also provide a maintenance and repairs service. Our expert repair team is on hand to deal with any sewage system problem and we carry a wide range of replacement parts on our vans.



Our Empty & Care Plans allow you to spread the cost of your emptying over 10 months. Furthermore, you will receive a discount on parts should you require any. To join one of our care plans, contact our service team today by [email](#) or call **01371 850537**



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